

STONEHENGE MARBLE & GRANITE
Customer Acknowledgement

Congratulations on your new project and thank you for choosing Stonehenge Marble & Granite.
The following information is required prior to templating:

Sink Type: (Please check one)

- _____ 50/50 In house stock stainless steel under-mount
- _____ 60/40 In house stock stainless steel under-mount
- _____ 40/60 In house stock stainless steel under-mount
- _____ Single Bowl In house stock stainless steel under-mount
- _____ Sink provided by owner. Owner to deliver to shop prior to fabrication.

Faucet(s):

Make _____ Model # _____ Location _____

Make _____ Model # _____ Location _____

Soap Dispenser: None _____ Yes _____ Side of Faucet _____

Stove/ Cooktop:

Make _____ Model # _____

Countertop Material: _____

Material Selected at:

(Please circle one) **AGM Imports** **Vittoria International** **World Stone**

Edge Profile: All installations shall include an eased edge profile unless specified otherwise below.

Alternate edge profile: _____

GENERAL INFORMATION

Materials:

Natural stone types and engineered stones all have different qualities and some are better suited for a certain use than others. Marble, for example, is not as dense or strong as most granites and is very porous. Even with a sealant applied, marble may develop stains over time, and is therefore not recommended for use in kitchens. Marble is strongly discouraged for use in kitchens and other areas where staining is likely to occur. While it provides a very natural look, it is more porous than polished marble even when sealed with multiple coats of sealant. Please ask your sales consultant about the pros and cons of the various products.

Seams:

Placement of seams will be determined by the fabricator based on the size of the slab, veining, flow of materials, logistics of the install such as stairwells, upper cabinets, trim work, cutouts in the tops and material availability. We make every effort to minimize seams and honor homeowner requests, however it is not always possible. Some requests may come at an additional cost to the homeowner.

Cutouts:

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Cutouts are cut per the manufacturer's specifications. It is the responsibility of the homeowner/contractor to confirm that all items will fit together in the specified cabinet. Modifications made to cutouts, sinks, cabinets, walls and/or backsplash will be at the owner/contractor's expense. ****Please select sinks, faucets, cook-tops, and down drafts that will fit in the existing cabinets**.**

Cutouts in the tops are required to accommodate sinks, cook-tops, faucets, etc. All cutouts will weaken the structural integrity of the tops. Transporting tops with cutouts is also necessary. Anytime a cutout can be done on-site, it will be so as to decrease the risk of breaking the countertop. Under-mount sinks require that the cutout be done in our shop to ensure a proper fit and to allow for the edges to be polished wet. All drop in sinks do not require wet polish or exact fit and may be cut on-site. Cut out material is not available to the customer. These pieces are jagged, unpolished rough cuts that pose a safety hazard.

All care will be taken to reduce the spread of dust in the cutting process. Shop vacs and drop cloths will be used to contain and minimize the dust that is created by cutting natural stone. It is important to remember that the installation of a countertop is a construction process and residual dust should be expected. The customer may want to drape or cover areas to help contain the dust to the construction area. It is also a good idea to turn off your HVAC units to keep the dust from circulating through your home. The installer will leave the job broom clean.

Cabinet Issues:

Cabinets must be plumb, leveled and secured to the walls and/or floor. The countertop must lie flat within 1/8" to eliminate stress on the corners, cutouts and seams. Therefore, it is the responsibility of the customer to ensure that the cabinets are plumb, level and square. All kitchen cabinets must be permanently installed (set and level) prior to the date countertops are scheduled to be field templated. Cabinets that will rest on top of the countertops must be installed after the installation of the countertops.

Scheduling:

All field template and installation dates will be scheduled directly with our scheduling department and the customer. Please understand that a three-hour window of arrival will be given. Any post-template changes to your order will delay your scheduled installation date. Any changes made to the site after templating could result in incorrect finished product. Please notify us immediately if anything changes. Installation will be completed in one trip if at all possible. All inquiries in regards to templating and installation time frames should be directed to our scheduling department. They can be reached at (843) 475-7169.

Post Installation:

If the installation of the stone product is not the final step in your project, we recommend covering the stone products with cardboard until all other aspects of your project are completed. This will help prevent damage to the products by tools, paint, solvents etc. that may be placed upon the stone.

Payment:

A 50% deposit is required to pay for the materials. Upon receipt of the deposit, a time will be scheduled to template the cabinets. Final payment shall be due upon our installers arriving at the job-site. If for any reason, final payment is not available upon arrival, the installer shall return the materials to our shop and a new install date shall be scheduled. Any unpaid balance shall accrue at an interest rate of 8% per month until paid in full. After 60 days, Stonehenge will file a lien on the property at the property owner's expense.

Plumbing:

Any plumbing re-connections will be performed by American Restoration Services, not Stonehenge Marble & Granite. You have the right to use any plumber you like at your expense and agree to hold Stonehenge Marble & Granite harmless for any damage or claims arising out of the plumbing reconnections by American Restoration Services.

Customer Signature:

By signing this agreement you are acknowledging that you have read and agree to the terms above regarding this project.

Customer: _____ Date: _____

Customer: _____ Date: _____